

As per List
All Empaneled Vendor with us

CGB/CO/Infra/017/2026-27
Date – 20/04/2026

Dear Sir/ Madam,

**Invitation of Annual Rate Contract Proposal for Supply and Installation of
Security Equipments (Integrated Electronic Security Alarm System (Digital Siren)
/Security Alarm System /Fire Alarm System**

We invite Limited tender enquiry (LTE) from vendors empaneled with us for supply, installation, commissioning and maintenance of Integrated Alarm System with Inbuilt GSM Auto Dialer in the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure-II), Specification and requirement of Integrated Alarm System with Inbuilt GSM Auto Dialer is as per Annexure- III & V,VI. The Proposals/Bids shall be placed in sealed envelopes super scribed as:

“Annual Rate Contract Proposal for Supply and Installation of Security Equipment’s (Integrated Electronic Security Alarm System (Digital Siren) /Security Alarm System /Fire Alarm System for CHHATTISGARH GRAMIN BANK” (Private & Confidential)

Should be submitted to the

**General Manager,
Chhattisgarh Gramin Bank
Corporate Office
Plot NO. 47, Sector -24, Atal Nagar,
Nava Raipur (C.G) 492018**

No Pre-Bid meeting will be conducted, however if any vendor having any query they can email their query to infra.ho@cgb.bank.in.

Please arrange to submit your best offer with complete Details/Brochure by **28/04/2026 by 3:00 pm** sharp. Received quotations will be opened at **1:00 pm on 30/04/2026**.

Yours Faithfully

Chief Manager (Infra)



To,

General Manager
CHHATTISGARH GRAMIN BANK
Corporate Office
Plot No. 47, Sector – 24
Atal Nagar
Nava RAIPUR (C.G.)
PIN - 492018

Sir,

**Invitation of Annual Rate Contract Proposal for Supply and Installation of
Security Equipments (Integrated Electronic Security Alarm System (Digital Siren)
/Security Alarm System /Fire Alarm System**

With reference to your letter no. CGB/CO/Infra/017/2026-27 Dated - 20/04/2026

We submit necessary company/firm information herewith

1. Name of the Organization and Address:
(With Mobile Numbers & Email details)

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2. Name of Head/Chief of the company/firm, Managing Director/CEO/Head/Chief of the company /
firm (as the case may be):

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3. Whether registered with the Registrar of Companies/Registrar of firms in India. If so, mention
number and date and enclose Registration Certificate copy.

4. a) Name and address of Bankers:

i)
ii)

5. Income tax PAN Details:



GENERAL TERMS AND CONDITIONS**1. Broad Scope of Work:**

- a. Supply, installation, testing, commissioning and maintenance of **Integrated Alarm System with Inbuilt GSM Auto Dialer** of as per Technical specification given in Annexure III Security Alarm Control Panel GSM Based, SMF Battery 12v7AH (Two Year Warranty), Magnetic sensor and smoke Detector etc. respectively at various branches/offices. The rates quoted will be **valid for the period of 180 days** from the date of opening of financial bids. There shall be no escalation in the rates during this period. Once the rate for the items are finalized will be valid up to the entire contract period.
- b. To provide all necessary hardware and software required to make the solution work strictly as per technical specification. The specifications given as minimum basic requirement.
- c. Bidders can quote equivalent or higher technical specifications to meet the Bank's requirements. However no weightage would be given for higher configurations.
- d. In addition bank expects the vendor to provide **warranty of Two Years with preventive maintenance visit**.

2. Commercial Criteria

- a. The preliminary evaluation will be done on the following parameters and offers from firms not conforming to these parameters will be rejected.
- b. The firms/suppliers have supplied and installed **Integrated Alarm System with Inbuilt GSM Auto Dialer** in other banks in the last two to three years their details should be uploaded online in prescribed space. Feedback from the concerned commercial banks regarding efficiency of the firm in delivering after sale service will be obtained.
- c. The firms/suppliers should have at least two or three offices/service centre in Chhattisgarh (Preferably Raipur, Bilaspur, Jagdalpur, Ambikapur, Raigarh) for cover-up to our branches/offices area. All the addresses of engineers and technicians with phone nos. and copy of identity cards duly attested by proprietor should be submitted along with technical bids.
- d. Intending suppliers should furnish details about their firm as per manufacturers/supplier's profile (**Annexure I**) Photocopies of relevant documents/certificates must be submitted as proof in support.

3. **Technical specifications for Integrated Alarm System with Inbuilt GSM Auto Dialer** : The Bank intends to install in its branches **Integrated Alarm System** based on **Inbuilt GSM Auto Dialer**. The Integrated Alarm System with Inbuilt GSM Auto Dialer to be offered by the firms should conform to or better than the technical specifications given at **Annexure-III** of this document. Original brochures of the **Integrated Alarm System with Inbuilt GSM Auto Dialer** along with models and others details should be uploaded for easy evaluation by bank at the time of opening technical bids.



6. GSTIN Details:

7. Please provide the list of company's offices/service centre in Chhattisgarh along with their date of opening and full contact details.

8. Give details of the after-sales service facility in terms of technical manpower and spares provided by your company in the city of Raipur / Bilaspur / Ambikapur / Raigarh/ Jagdalpur/ Dhamtari/ Rajnandgaon / Baloda Bazar/Baikunthpur/Durg/Korba if any or at the nearby office as follows:

SL NO.	NAME OF EMPLOYEE	CONTACT NO	CITY NAME

DECLARATION

1. All the information furnished by me/us above here is correct to the best of my/our knowledge and belief.

2. I/We agree that the decision of Chhattisgarh Gramin Bank in selection of contractors will be final and binding to me/us.

3. I/We have read the instructions appended to the Proforma and I/We understand that if any false information is detected at a later date, any contract made between ourselves and Chhattisgarh Gramin Bank on the basis of the information given by me/us can be treated as invalid by the Bank and I/We will be solely responsible for the consequences.

4. I/We agree that I/We have no objection if enquiries are made about the work listed by me/us here in above and/or in the accompanying sheets.

SIGNATURE:

Name & designation & seal of the Company

Place.

Date.



4. Relaxation in any of the terms and conditions will not be entertained by the bank.
5. All bidders must ensure that such clarifications / amendments have been considered by them before submitting the bid. Bank will not take responsibility for any omissions by bidder.
6. At any time prior to the closing of Bids submission date, the Bank has reserve the right with any reasons whether, its own initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding Document.
7. Bank may have its own discretion to extend the deadline (time period) for submission of bids in order to enable bidders to prepare or submit the bids so that competitive / lowest rate should be received with better quality.
8. Bank may change the procurement process in case through GEM. The Bank reserves the right to procurement the goods through GEM portal as per Government of India procurement guidelines. The empaneled vendor/Bidders shall have no objection to procurement being carried out through GEM portal participation in this tender shall be deemed as acceptance of this condition.
9. **Bid Prices –**
 - a. Prices are to be quoted in **Indian Rupees** only.
 - b. Prices quoted should be inclusive of all taxes, installation, services, transportation, insurance etc.
 - c. Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and shall not be subject to variation on any account, including exchange rate fluctuations, changes in taxes, duties, levies, charges etc. A Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
10. The validity period of the prices gets automatically extended till such time all installation of systems is completed in envisaged order for various branches in all regions. The bank reserves the right to increase/decrease the number of branches to be installed with **Integrated Alarm System with Inbuilt GSM Auto Dialer.**
11. **Delivery Schedule & Penalty for Delayed Deliveries**
 - a. Installation & commissioning of all **Integrated Alarm System with Inbuilt GSM Auto Dialer** as per purchase order is to be completed within a **period of 30 days** commencing from the date of acceptance or 25 days from the receipt of the purchase order issued by the Bank, whichever is earlier. Any delay in completion of the work over the stipulated period will attract penalty of 0.5% of the total order value per day subject to maximum of 5% of the tender value. The Bank reserves its right to recover this amount by any mode, which includes adjusting from any payment to be made by the Bank to the supplier.
 - b. If the supplier fails to deliver and/or install the equipment within the stipulated time schedule or the extended date communicated by the Bank, it will be a breach of contract. The Bank reserves the right to cancel the purchase order in the event of delay in delivery/installation/commissioning of equipment. In the event of such cancellation, the vendor is not entitled to any compensation.
 - c. The Bidder should quote for the entire package on a single responsibility basis for hardware / software / services it proposes to supply.
 - d. **Initially Bank will give the order for minimum required quantity and it will increase accordingly as and when requirement comes from the branches.**



12. Period of Validity of Bids

Bids shall remain valid for a period of 180 days from the date of opening of the Bid. A Bid valid for a shorter period may be rejected by the Bank as non-responsive.

In exceptional circumstances, the Bank may solicit the Bidders' consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The Bank reserves the right to call for fresh quotes any time during the validity period, if considered necessary.

The Bid shall be submitted. The authorized person should sign the all pages of the tender duly stamped and seal.

Bank has decided that said job will be allotted to L-1 vendor, if L-1 vendor is not able to execute the work as per bank instruction, then work will be allotted to L-2 vendor, subject to L-2 vendor matching L-1 prices with all terms and condition. If L-2 vendor is not interested to do so, then it will be allot to L-3 vendor as well. Bank has right to award the purchase order specific to vendor having sound service network in the region, if he match the L-1 prices.

13. Technical Evaluation of bids

- a. Bank will evaluate the technical and functional specification of all the equipment's quoted by the Bidder.
 - b. During evaluation and comparison of bids, the Bank may, at its discretion ask the bidders for clarification of its bid. The request for clarification shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.
14. A committee of officers of the bank will view live demonstration of the **Integrated Alarm System with Inbuilt GSM Auto Dialer** offered by the firms to evaluate its performance before opening of the financial bid. For this purpose, the firms will be required to keep one alarm system in ready condition to give live demo.

15. Evaluation of Price Bids and Finalisation

- a. Only those Bidders who qualify in pre-qualification and Technical evaluation would be permitted to take part in financial bid for commercial evaluation. Financial bid of Bidders who technically rejected will not be considered for finalizing the L-1 price.
- b. The L-1 Bidder will be selected on the basis of **net total of the price evaluation** as quoted. However, the Bank reserves the right to reject the L-1 bid if it's not fulfilling the Technical evaluation. The rates will be valid for the period of 180 days from the date of opening of bids.
- c. The bidder is required to provide price breakup in **Annexure-V**

16. Award Criteria

- a. The Bank will award the Contract to the successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose Bid has been determined to be responsive, and is the lowest evaluated Bid.
- b. Order will be placed to the firm/vendor finally selected for installing **Integrated Alarm**



System with Inbuilt GSM Auto Dialer in different branches as per requirement of the bank. The bank reserves the right of placement of order over a period of one year from the date of finalization of vendor(s). The vendor is expected to complete the installation process within 30 days from the date of order placed.

- c. The Bank reserves the right at the time of award of contract to increase or decrease the quantity of goods and / or services or change in location where equipment's are to be supplied from what was originally specified while floating the RFP without any change in unit price or any other terms and conditions.

17. **Bank's right To Accept any Bid and to reject any or all Bids:** The Bank reserves the right to accept or reject any Bid in part or in full or to cancel the Bidding process and reject all Bids at any time prior to contract award, without incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Bank's action.

18. **Signing of Contract :**

In the absence of a formal contract, the Bid document, together with the Bank's notification of award and the vendor's acceptance thereof, would constitute a binding contract between the Bank and the successful Bidder.

19. **Payment Terms:**

- a. No Advance payment will be made for any purchase order released.
- b. The 90% payment per branch will be released after receiving of confirmation of the Branch concerned regarding successful supply, installation, testing and commencement and functioning of the **Integrated Alarm System with Inbuilt GSM Auto Dialer**. 10% balance amount as retention money will be kept and released on **successful performance of the Integrated Alarm System with Inbuilt GSM Auto Dialer after 24 months**.
- c. The necessary TDS will be made as per Government norms.
- d. Damage during supply/shipment will not be accepted and payment will not be released. Supplier must replace the damage goods within 15 days.
- e. In case of failure on the part of the vendors to provide warranty / sustain repair or maintenance work to the satisfaction of the Branch/ Office, CGB authority reserves the right to forfeit 10% of retention money amount as security deposit and any of the dues due to the vendor terminate the contract with immediate effect.
- f. Bills / Invoice should be detailed / annexed product serial number branch wise separately mentioning GST separately, although prices to be quoted inclusive of all taxes with breakup.

20. **Miscellaneous**

- a. The selected Bidder should carry out all installation tasks in co-ordination with the IT Department, depending on the Bank's requirement.
- b. The selected Bidder should undertake, during the period of contract, if required by the Bank, the relocation / shifting of the equipment without any cost to the Bank.
- c. Bank shall be under no obligation to accept the lowest or any other offer received in



response to this notice and shall be entitled to reject any or all offers without assigning any reason whatsoever, any time during the process.

d. For further clarifications, if any, you may contact at the following address:

General Manager (Admin),
Chhattisgarh Gramin Bank,
Corporate Office,
Plot No. 47, Sector – 24, Atal Nagar
Nava Raipur – 492018 (C.G.)
0771 – 2288130/7974052311

20. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at Raipur (Chhattisgarh) .

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized signatory)

Name-

Designation-

Place-

Company / Firm Stamp



**TECHNICAL SPECIFICATION INTEGRATED ALARM SYSTEM
WITH INBUILT GSM AUTO DIALER**

Sr	Parameters	Specifications	Compliance (Yes/NO) Make & Model
1	Security Alarm Control Panel – GSM Based	Micro-controller based, 24 wired zones Inbuilt GSM based speech and SMS dialer module, Separate remote key pad with 16x4 LCD display and 16 key back lit key pad, Can attach up to 3 additional LCD display remote key pads, Android app to operate and program panel , 1 admin code and 3 user codes, 3 sub partitions with programmable schedule, Scheduled partitions and zones, Automatic arming and/or disarming , optional and programmable, One day holiday programmable for automatic disarming feature, GSM dialer module supports 2 speech / voice messages, Separate intrusion message, Separate fire message, 10 telephone numbers for intrusion message, 10 telephone numbers for fire message, 20 second recording time for each message, Multiple Alarm and Status SMS, Alarm SMS with alarm type, zone number, time and date information, Alarm SMS types - intrusion alarm, panic alarm, fire alarm, tamper and wrong code, Status SMS sent to admin user on first number - system arm, admin disarm, user disarm, system on, AC power on, AC power off, low battery, admin or user code change, telephone number/s added, telephone number/s deleted, daily health status. Daily System On health status SMS sent once a day to admin user on first number , Power status SMS for AC power on/off, low battery, User editable name and address for alarm SMS, Message playback, Android App is SMS based, no internet required for daily use, All key panel functions and features programmable from app, All alarm alerts and status events received, displayed and logged in the app, Panel can also be operated through mobile via simple SMS commands, Automatic temporary bypass of open 24 hour zones in case of open zone, Detectors connected to fire zones are automatically reset after one hour in case of an alarm, Inbuilt silent panic zone, Built in provision for 12V 7AH SMF battery, Zone omitting facility, Silent arming, Night mode arming, Intrusion log with time and date, 500 Event log for alarms and menu access, Open and close information for alarm zones, Dedicated panic, fire and quick arm keys, Silent dialing, Power failure indication, Battery strength display with audio indication in case of low battery, Blown fuse indication on LCD display, Last open zone status is indicated on LCD display, GSM signal strength display, 3 status LED – armed, power and dialing , Automatic re-arming after an intrusion, System goes into alarm state after three incorrect code attempts, Previous state (armed or disarmed) retained when panel is re- powered, Independent entry delay time 2 to 255 seconds, Independent exit delay time 2 to 255 seconds, Sounder time 2 to 20 minutes, Non-volatile memory, Inbuilt SMPS with short circuit, over load and thermal shut down protection, Inbuilt tamper switch and vibration detector for advanced tamper detection, Control Panel and Remote key pad housed in sleek white ABS body with key pad cover.	
2	SMF Battery	12V7Ah SMF Battery (Exide/Quanta) (with two years warranty)	
3	Panic Button	2 Wire Automatic reset To be installed at BM and Cash Cabin,	



	(Hand Button)	Safe Room, Counter & washroom	
4	Magnetic Sensor	Digital Quad Technology Sensor To be installed on the Safe Room and Safe Door	
5	PIR Sensor	Intelligent Pet Immunity, Micro Controller Based – Digital Multi Function Detector Detection range 12 mtr. To be installed inside & outside of Safe Room/ Strong Room.	
6	Vibration Sensor	Detects Vibration, Breaking Of Glass, Cutting Of Metal Grills/Aluminum Frames, Drilling. To be installed on outside wall of branch	
7	Sounder / Speaker	4 wired (with tamper loop) To be installed Inside and outside of main gate	
8	Heavy Duty Shutter Magnetic Sensor	Heavy duty full metal alloy Rolling Shutter contact with 4 wire tamper, wire cut protection. To be installed on Shutter & DVR	
9	Optical Smoke Sensor	To be installed in Store room, Electrical Panel, Banking Hall	
10	Optical Heat Sensor	To be installed at top on UPS	
11	Manual Call Point	Auto Reset type To be installed at appropriate place in Banking hall	
12	Cable for connection of Fire Alarm accessories	1.5 sq. mm. Single Core FRLS wire with Pipe	
13	Cable for connection of Security Alarm accessories	Multi strand 2 core cables for wired with pipe	

Expect to add following clauses:

Authorization letter from to be supplied brand owner/ company

OEM should have direct registered office in India.

OEM should be ISO: 9001 manufacturer.



SLA Terms & Conditions**For Hardware, Software & Maintenance Services**

1. The Vendor warrants that the products supplied under the Contract are new, unused, of the most recent or current model and they incorporate all recent improvements in design and / or features. The Vendor further warrants that all the Products supplied under this Contract shall have no defect, arising from design or from any act of omission of the Vendor that may develop under normal use of the supplied products in the conditions prevailing in India.
2. **Warranty for Hardware Components: Onsite comprehensive warranty for all the hardware components including free replacement of spares, parts, kits as and when necessary will be 24 months (Two Years) with preventive maintenance visit from date of installation from date of delivery.**
3. Warranty for the System Software/off-the-shelf Software will be provided to the Bank as per the general conditions of sale of such software.
4. The Vendor shall in addition comply with the performance guarantees specified under the Contract. If, for reasons attributable to the Vendor, these guarantees are not attained in whole or in part the Vendor shall make such changes, modifications and / or additions to the Products or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests.
5. On-site comprehensive warranty: The warranty would be on-site and comprehensive in nature and back to back support from the OEM. The vendor will warrant all the hardware and software against defects arising out of faulty design, materials and media workmanship etc. for a period of two year with preventive maintenance visit from the date of acceptance of the hardware and software. The vendor will provide support for Operating Systems and other pre-installed software components during the warranty period of the hardware on which these software & operating system will be installed. The Vendor shall repair or replace worn out or defective parts including all plastic parts of the equipment at his own cost including the cost of transport.
6. During the term of the contract, the VENDOR will maintain the equipment in perfect working order and condition and for this purpose will provide the following repairs and maintenance services:
 - a) Free maintenance services during the period of warranty. Professionally qualified personnel who have expertise in the hardware and system software supplied by the vendor will provide these services.
 - b) The Bidder shall rectify any defects, faults and failures in the equipment and shall repair/replace worn out or defective parts of the equipment during working hours i.e. from 9.00 A.M. to 6.00 P.M. on all working days (viz. Monday to Saturday Except IInd and IVth Saturday). In case any defects, faults and failures in the equipment could not be repaired or rectified during the said period, the engineers of the VENDOR are required to accomplish their duties beyond the said schedules in case of any situation if it warrants. In cases where unserviceable parts of the equipment need replacement, the VENDOR shall replace such parts, at no extra cost to the BANK, with brand new parts or those equivalent to new parts in performance.
 - c) The maximum response time for a maintenance complaint from the site of installation (i.e. time required for Vendor's maintenance engineers to report to the installations after a request call / fax /e-mail is made or letter is written) shall not exceed **12 (twelve) hours** for Distt. Head Quarter and its periphery of 20 Kms and **24 hours** at



rural/semi- urban area.

- d) The VENDOR shall ensure that faults and failures intimated by Bank as above are set right within 6(six)/10(ten) hours (for urban/rural-semi urban) being informed of the same. In any case the equipment should be made serviceable in working condition not later than the Next Business Day.
- e) The VENDOR shall ensure that the full configuration of the equipment is available to the BANK in proper working condition viz. uptime of 95% of the time on a 24x7x365 basis.
- f) In the event of the equipment not being repaired or a workable solution not provided during Warranty period, a penalty of one (1) percent of the total consideration for each week or part thereof the delay, subject to maximum amount of ten (10) percent of the total consideration will be charged to vendor. The vendor may provide temporary equivalent replacement as a workable solution to avoid the above penalty.
- g) Any penalty due during the Warranty period will be adjusted against the 10% retention money retained by the Bank. For purpose of calculating penalty, uptime is calculated as under :

$$\text{Uptime (\%)} = \frac{\text{Sum of total hours during month} - \text{Sum of downtime hours during month}}{\text{Sum of total hours during the month}} \times 100$$

Total hours during the month = No. of working days x 8

- h) The VENDOR shall ensure that the meantime between failures (including any malfunctioning, breakdown or fault) in the equipment or any part thereof, as calculated during any and every quarter (period of three consecutive months) is not less than 90 days.
 - i) **Preventive maintenance:** the VENDOR shall conduct Preventive Maintenance (including but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment, and necessary repair of the equipment) once within first 15 days of the installation once within the first 15 days of every alternate month during the currency of this agreement on a day and time to be mutually agreed upon. Notwithstanding the foregoing the VENDOR recognizes Bank's operational needs and agrees that Bank shall have the right to require the VENDOR to adjourn preventive maintenance from any scheduled time to a date and time not later than 15 working days thereafter.
 - j) All engineering changes generally adopted hereafter by the VENDOR for equipment similar to that covered by this AGREEMENT, shall be made to the equipment at no cost to the Bank.
 - k) Qualified maintenance engineers totally familiar with the equipment shall perform all repairs and maintenance service described herein.
 - l) The Bank shall maintain a register at its site in which, the Bank's operator / supervisor shall record each event of failure of the equipment. The VENDOR's engineer shall enter the details of the action taken in such register. Additionally every time a preventive or corrective maintenance is carried out, the VENDOR'S engineer shall make, effect in duplicate, a field call report which shall be signed by him and thereafter countersigned by the Bank's official. The original of the field call report shall be handed over to the Bank's official.
 - m) The VENDOR shall provide replacement equipment if any equipment is out of the premises for repairs.
7. Any worn or defective parts withdrawn from the equipment and replaced by the VENDOR shall become the property of the VENDOR and the parts replacing the withdrawn parts shall



become the property of Bank.

8. The VENDOR's maintenance personnel shall be given access to the equipment when necessary, for purpose of performing the repair and maintenance services indicated in this agreement.
9. However if Bank desires to shift the equipment to a new site and install it thereof urgently, the VENDOR shall be informed of the same immediately. The Bank shall bear the charges for such shifting and the VENDOR shall provide necessary arrangement to Bank in doing so. The terms of this agreement, after such shifting to the alternate site and reinstallation thereof would continue to apply and binding on the VENDOR.
10. Bank shall arrange to maintain appropriate environmental conditions, such as those relating to space, temperature, power supply, dust within the acceptable limits required for equipment similar to that covered by this Agreement.
11. NO term or provision hereof shall be deemed waived and no breach excused, unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. Any consent by any party to or waiver of a breach by other, whether express or implied, shall not constitute a consent to or waiver of or excuse for another different or subsequent breach.
12. If, in any month, the VENDOR does not fulfill the provisions of clauses (b), (c), (d), (e) and (h) only the proportionate maintenance charges for that period during the month will be considered payable by Bank without prejudice to the right of the Bank to terminate the contract. In such event the VENDOR was credited without deducting the proportionate maintenance charges for that month, the Bank can deduct the same from future payments payable or the VENDOR shall refund the amount forthwith to Bank on demand by Bank.
13. On account of any negligence, commission or omission by the engineers of the VENDOR and if any loss or damage caused to the Equipment, the VENDOR shall indemnify/pay/reimburse the loss suffered by the BANK.
14. **Future additions of Hardware / Software:**
 - 14.1 The Bank would have the right to:
 - a) Shift supplied systems to an alternative site of its choice.
 - b) Disconnect / connect / substitute peripherals or devices or any equipment / software acquired from another vendor.
 - c) Expand the capacity / enhance the features / upgrade the hardware / software supplied, either from the vendor, or another vendor, or developed in-house.
Provided such changes or attachments do not prevent proper maintenance, from being performed or unreasonably increase the VENDOR cost of performing repair and maintenance service.
 - 14.2 The warranty terms would not be considered as violated if any of (a), (b) or (c) above takes place. Should there be a fault in the operations of the system, the vendor, would not unreasonably assume that the causes lie with those components / software not acquired from them.
15. **CONFIDENTIALITY:**



- 15.1 The VENDOR acknowledges that all material and information which has and will come into its possession or knowledge in connection with this agreement or the performance thereof, whether consisting of confidential and proprietary data or not, whose disclosure to or use by third parties may be damaging or cause loss to Bank will all times be held by it in strictest confidence and it shall not make use thereof other than for the performance of this agreement and to release it only to employees requiring such information, and not to release or disclose it to any other party. the VENDOR agrees to take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this agreement are fully satisfied. In the event of any loss to the Bank in divulging the information by the employees of the VENDOR, the bank shall be indemnified. The

VENDOR agrees to maintain the confidentiality of the Bank's information after the termination of the agreement also.

- 15.2 The VENDOR / Bank will treat as confidential all data and information about the VENDOR /Bank / Contract, obtained in the execution of this tender including any business, technical or financial information, in strict confidence and will not reveal such information to any other party.

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(Seal & Signature of authorized Signatory)



Financial BIDPrice Breakup ScheduleEQUIPMENT COST AS PER TECHNICAL SPECIFICATIONS INTEGRATED ALARM SYSTEM WITH INBUILT GSM AUTO DIALER WITH TWO YEAR WARRANTY

Sl. No.	Particular	Make & Model	Basic Price ₹	GST %	Unit Price (Inclusive of All) ₹	Qty	Total Price ₹
1	Security Alarm Control Panel – GSM Based					1	
2	SMF Battery 12v7ah (Exide)					1	
3	Panic Button(Hand Switch)					1	
4	Magnetic Sensor					1	
5	PIR Sensor					1	
6	Vibration Sensor					1	
7	Sounder / Speaker					1	
8	Heavy Duty Shutter Magnetic Sensor					1	
9	Optical Smoke Sensor					1	
10	Optical Heat Sensor					1	
11	Manual Call Point					1	
12	Cable for connection of Fire Alarm accessories					Per mtr	
13	Cable for connection of Security alarm accessories					Per mtr	
	GRAND TOTAL						

(Note: - The price quoted must be inclusive of all taxes with **Two Year** on-site warranty with preventive maintenance support, onsite installation, including transportation to respective locations. For details of item specifications please see technical specification of bid, L-1 vendor decided Grand Total amount only)

(Seal & Signature of authorized Signatory)



Annexure - VI

Financial BID

Price Breakup Schedule

FIRE ALARM SYSTEM

Sl. No.	Particular	Make & Model	Basic Price ₹	GST %	Unit Price (Inclusive of All) ₹	Qty	Total Price ₹
1	Fire Alarm Control Panel					1	
2	SMF Battery 12v7ah (Exide)					1	
3	Optical Smoke Sensor					1	
4	Optical Heat Sensor					1	
5	Manual Call Point					1	
6	Response Indicator					1	
7	Sounder / Speaker (Hooter)					1	
8	Cable for connection of Fire Alarm accessories					Per mtr	
	GRAND TOTAL						

(Note: - The price quoted must be inclusive of all taxes with **Two Year** on-site warranty with preventive maintenance support, onsite installation, including transportation to respective locations. For details of item specifications please see technical specification of bid, L-1 vendor decided Grand Total amount only)

(Seal & Signature of authorized Signatory)



(On Company/Firm Letter Head)

UNDERTAKING OF NON BLACKLISTING

We hereby irrevocably undertake that our firm or company or associate or sister concerns is/are not blacklisted by any of the Government Departments / RBI / Public Sector Banks / Private Bank during the last three years as on the date of submission of this application.

(Authorized Signatory)

Name:

Designation:

Seal & Signature of Bidder



